



O n t a r i o

September 7, 2004

Janusz Kaczorowski
Research Director
Department of Family Medicine
McMaster University
1200 Main Street West, HSC-2V12
Hamilton, ON L8N 3Z5

Dear Dr. Kaczorowski,

I am writing to indicate my support on behalf of Pharmasave Ontario for the Community Cardiovascular Health Awareness Program (C-CHAP) proposal.

The pharmacists working at Pharmasave stores who participated with you in your previous research studies in this area felt that the CHAP and CHAT programs were very good. The pharmacists appreciated having extra clinical information about their patients and felt the added interaction with their patients about hypertension management provided an opportunity to enhance patient care. Pharmasave is committed to Heart Health and our pharmacists offer Heart Health Coaching as part of the Pharmasave Professional Services. The proposed intervention that strengthens the linkage and communication among physicians, pharmacists and patients is very complementary to the services offered by Pharmasave. The innovative use of fax and computer technology has the potential to increase the efficiency of communication between pharmacists and physicians and so it would be very helpful to have this system rigorously evaluated to determine how to best put it into widespread use.

Sincerely,

Billy B. Cheung, B.Sc.Pharm.
Manager, Pharmacy Innovation
Pharmasave Ontario