

Experiences with the PrimaCare Community - A Value Principle

CHAP AP

PrimaCare Community FHT

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Background

- **Wave 2 Mixed governance FHT**
- **History of strong community involvement**
- **CHAP was first program delivered as an FHT**
- **All local physicians involved**

Geography

- 3 communities[Ayr , Paris , St George] , 3 municipalities, 2 LHINs
- Some of population lives in Brantford , Cambridge , Kitchener and surrounds
- Ongoing estimates of at least 20,000 People with no family physician

The TEAM

- **Physicians and staff [RN, NPs ,clerical]**
 - Growing numbers from 5 now 8 practices in the FHO/ FHT
- **FHT employed staff**
 - Pharmacist , RNs , NP [Nov 08] ,Social workers, Health Educator, Chiropodist , Administration [4 staff]
- **Pharmacies**
 - One in Ayr and St George and 3 in Paris

The TEAM

- **Volunteers**
- **Participants**
- **Community members**
- **Community agencies**

FOR MORE INFO...

List location or contact for competitive analysis (or other related documents) here

FHT Environment

- **Complex**
 - Still early - evolving infrastructure
- **New Staff**
 - Administration , physicians and IHPs
- **EMR as the core**
- **Budgetts reports and bureaucratic needs**
- **Team development / change management**

Implementation and Innovation

- **New coordinator and New Volunteers**
- **Seasonal Start**
- **Pharmacy environments - New / Same**
- **A community program - wider perspective**
- **Traditional and New locations -responding to needs / opportunitites**
- **Format booked and drop in**

Implementation and Innovation

[cont']

- **Summer student support**
- **Internet access at FHT location**
- **Data recording / sharing - stamps / scanning**
- **Integrating with QIIP initiatives for chronic disease management**

Resources

- Natural conflicts - time and money
- Continuity efficiencies
- Expansion of education [materials and Health Educator Phase 1
- Link to community programs [BCHS Local wellness programs ,Heart Stroke public events

Opportunities

- **Align core values more clearly with the many cultures in the Health Community**
- **Keep active in provider and patient engagement strategy**
- **Reinforce participant support as a resource [IT learners , Group Activities]**
- **CHAP AP the generic community model for chronic disease management ?
Ongoing development**